

# 1895984 - Display behavior controlled by OAC2

<b>Version</b>	4	<b>Type</b>	SAP Knowledge Base Article
<b>Language</b>	English	<b>Master Language</b>	English
<b>Release Status</b>	Released to Customer	<b>Category</b>	Problem
<b>Component</b>	BC-SRV-ARL (ArchiveLink)	<b>Released On</b>	27.02.2018

Please find the original document at <https://launchpad.support.sap.com/#/notes/1895984>

## Symptom

In transaction OAC2 for a specific Document Type, value "\*" (wildcard) was set to Document Class.

This configuration is necessary to allow attachment of different Documents in ArchiveLink.

## Environment

SAP NetWeaver Release-independent

## Reproducing the Issue

After customization on **OAC2**, adding \* to Document Class to a Document Type, upload does not carry file extension.

Displaying the same file does not bring correct MIME from Document Class, causing a display issue.

## Cause

Transaction OAC2 allow customization, therefore customized Document Types are customer's responsibility.

In transaction OAG1 option "**Always Copy Document Class from Document Type**" is enabled. This setting stores wildcard (\*) as Document Class, instead of correct document MIME.

## Resolution

After customization on OAC2, it is necessary to perform additional configuration to correctly save Document Class.

To save MIME from Document Class, **disable** "Always Copy Document Class from Document Type" in OAG1:

1. Go to transaction **OAG1**;
2. **Uncheck** the checkbox "**Always Copy Document Class from Document Type**" within the Storage Settings section:
3. Upload the file again and test the behavior.

## See Also

SAP Note [696365](#) - Documentation for basic settings

KBA [1760519](#) - SAPHTML\_E\_CALL\_METHOD\_FAILED error message when opening a Business document

## Keywords

Archive Link, OAC2, OAC3, OAG1, Document Class, Display, Attachment, Wildcard, Upload, File, Issue, Behavior, Archivelink, Drag and drop, Drag&Drop, Always Copy Document Class from Document Type, ArchiveLink Basic Settings, Storage Settings, OA273, OA274, OA288, OA294, OA418, OA423, OA424

## Products

SAP NetWeaver all versions

## Other Components

Component	Description
BC-SRV-ARL-VIE	ArchiveLink Viewer

## This document refers to

SAP Note/KBA	Title
1760519	SAPHTML_E_CALL_METHOD_FAILED error message when opening a Business document
696365	Documentation for basic settings